



## MARQUIS ASSISTED LIVING

*Here for you*

Welcome to Marquis, it's different here. All services and fees are clearly listed in our rate sheets. We do not have a point system or any hidden fees. We believe transparency makes this transition easier and builds a strong relationship of trust between you and us.

### THE DIFFERENCE BETWEEN MARQUIS AND OTHER ASSISTED LIVING PAYMENT SYSTEMS:

<b>OTHER ASSISTED LIVING PAYMENT SYSTEMS</b>	<b>MARQUIS ASSISTED LIVING PAYMENT SYSTEM</b>
Lack of communication or notice about increases	Routine meetings to review resident acuity and changing needs
Complex system is subjective and fluctuates based on any patient changes	Simple system with clearly defined levels leads to less changes in rates
Increased acuity results in escalating costs with no transparency or communication. This causes stress, confusion, uncertainty, vulnerability and resentment for families because they didn't expect increases.	Transparent system with no hidden fees and clear notice of any changes in level of care
Advanced clinical resources may not be available and could require outsourced agencies or possible eviction	Advanced clinical and rehabilitation resources available if-when needed

### CONSIDER THIS SCENARIO:

Mom moves into Marquis Assisted Living at the base level. She then has a temporary change in condition (i.e. flu, temporary illness, fall, broken bone, UTI, etc.), all things that occur during the aging process.

At Marquis, even though this change of condition may require additional services such as shower assistance, meal deliveries, and routine check alerts, this will not require mom to adjust to a higher level of care during this time. At Marquis, she will stay at the base level with a goal to get her back to baseline. There will not be any increased fees during this time, no surprises on her bill, and no additional charges for the extra time caring for Mom. Should this change in condition become permanent, Marquis will schedule a time to discuss a proposed change of level, with plenty of notice before any change occurs or fees are charged.

In some other assisted living settings that operate on different payment systems, the moment mom experiences a change in condition and additional care is needed, she will be charged for those extra services immediately. This is all subjective and can fluctuate each day based on her needs. The changes in fees may or may not be communicated to Mom or her family but they will show up on her next bill.



**MARQUIS**  
COMPANIES

[marquiscompanies.com](http://marquiscompanies.com)

4560 Se International Way  
Suite 100, Milwaukie, Or 97222  
ph 971-206-5200